

Dear Member,

Pension Fund – Update to access to the online tool.

The website Benefits Online managed by Willis Towers Watson is using a two-factor authentication method (2FA).

Two-factor authentication is a way to protect your account against unauthorized access. It works by requiring two different 'proofs' of your identity.

1. The first factor is your SSIN and current password that remains unchanged.

2. The second and new factor is a temporary 6 digits code generated and sent to your e-mail address. Enter this code on the next screen.

Which e-mail address is used? Your professional e-mail address is used by default unless you have communicated your private e-mail address in the past.

How can I communicate my private e-mail address? Sent an e-mail to hro-benefits.be@solvay.com.

If you have any problem, please send an e-mail to onlinebelgium@willistowerswatson.com with a copy of your ID card.

Kind regards,

LE FONDS DE PENSION SOLVAY BELGIQUE